

Buying or Selling your VO Distributed DIRECTV Gemini Boxes

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*** IMPORTANT for BUYERS of DirecTV boxes ***

Evidently, the VO DirecTV Gemini boxes are “pre-assigned” to a specific VO account. For the box to be used by someone else, the box needs to be “released” by the seller. So, for the buyer to use the box, here are the steps that need to be done first.

- (1) **Buyer** - Contact and tell the seller the last 4 digits serial # of the DirecTV box you purchased. You can find the serial # on the white label on the side of the cardboard box the Gemini box is in.
- (2) **Seller** - Log into your account on DirecTV.com
- (3) **Seller** - Under “ My Devices”, click “Manage Devices”
- (4) **Seller** - Click “OFF” on the DirecTV box with the matching last 4 digits serial number
- (5) **Seller** - Tell the buyer that you have “released” the box
- (6) **Buyer** - Start up the Gemini box
- (7) **Buyer** - Click “Sign-out”. This will complete the “release” process
- (8) **Buyer** - Click “Sign-in” and enter your DirecTV account info. This will re-assign the Gemini box to your account.